



*Operating Lease Support System Development*

**For**

******

***Functional Specification***

***A.2 Maintenance Module***

Revision 3.0

**Prepared by:**

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Document Control

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Document Approval

By signing this document I acknowledge I have read the document and give the Project Management Team approval to proceed.

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1. Introduction
   1. Purpose

Functional specification is to explain some of the following:

1. Describe who uses your application or system,
2. Describe the order in which steps or events or on the scenario are performed,
3. Show user interface design, and
4. What kind of data that will be maintained by functions.
   1. Scope

Marketing module described about how to maintain data transaction on the marketing process which is utilized by functions in the system. On this module there’s no integration with another system (such as ACA and MFAPPL). This modules deal in the “to-be design” for developing the new system.

To keep the accuracy of entire design of the system we are using modeling approach for design and analysis. ***To define a model of functions we will determine use cases. In the use case, it can summarize who uses your application or system, and what they can do with it.***

Within a use case we can determine which use cases are supported by application. We can create use case diagram, activity diagram, use case scenario, data structure, and interface design.

A data structure can be specified what kind of information that will be required for the system. Data structure is represented database design of the system. A user interface design can imagine the user about the system as visual. User interface is designed based on prototypes which have been already created. And, based on these things, we will develop the system.

The following is functionality of Maintenance module:

* Service History Inquiry

1. Add new service history records

To input a new service history records by fill out the form. This feature allows a user to save a data into database, after input on the service history record form.

1. Update details service history records

To update a detail service history records by fill out the details form. This feature allows a user to changes any data, and then saves into database.

1. Filter and sort agreement information

On this feature the record can be filtered and sorted based on columns on top of the list.

1. Delete service history records

Delete a record of service history on the list. Only status draft can be deleted.

1. Validate service history records

After the records was confirm, the record can be to validate.

1. Set to draft service history records

If the data still need to be update by user who initiate to create the agreement, the records can be set to draft.

* 1. Acronyms and abbreviations
* ACA : Auto Credit Approval System
* MFAPPL : Multi Finance Application
  1. References

This functional scope refers “to be design” in the section A.1.Marketing Module.

1. Detail Specification
   1. Service History Inquiry
      1. **Use case**

The figure below is summarizing who uses features of function, and what they can do with it.

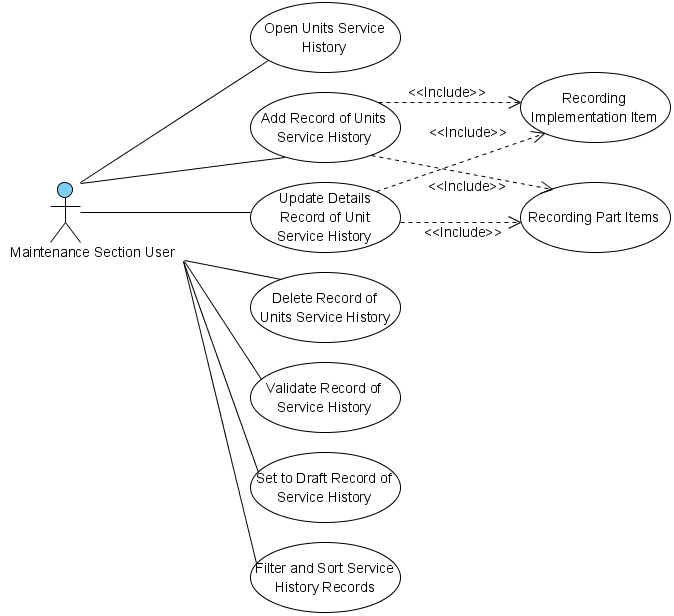


Figure 1 – Use case diagram of Service History Inquiry

* + 1. **Operations and scenarios**

The figure below is describing operations or steps performed in a function interact with people (flow of work between actors and the system).

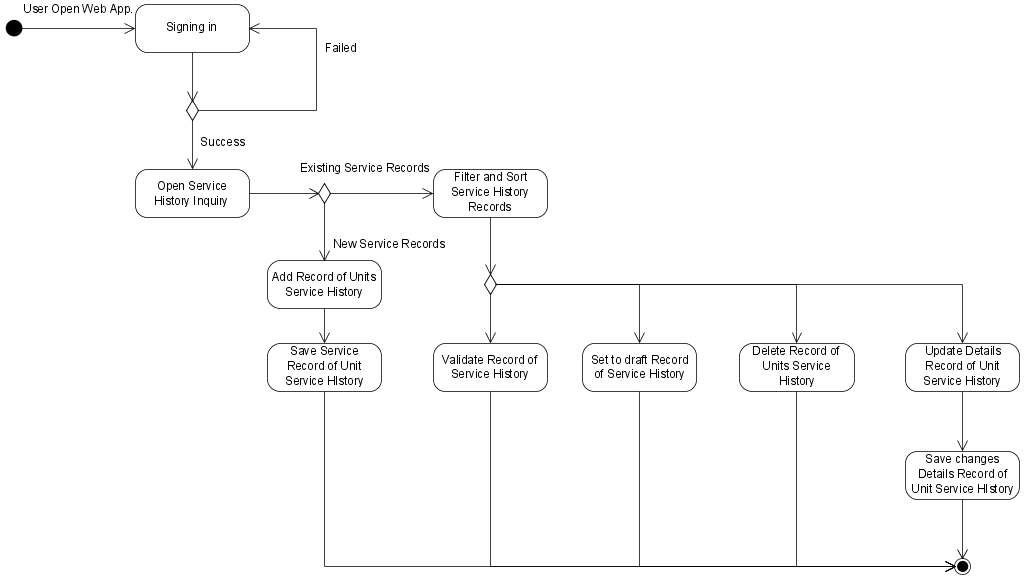


Figure 2 – Activity diagram of Service History Inquiry

|  |  |  |  |
| --- | --- | --- | --- |
| **No.** | **Steps/ Operations** | **Actor/ People** | **Scenario** |
| 1 | Signing in | Maintenance Section User | * Actor fills out sign in form by inputting user name and password. * Actor clicks [sign in] button. System will check the account of user; if user account is already registered user will enter into the system. If doesn’t user can return the step. |
| 2. | Open service history inquiry module | Maintenance Section User | * After login, actor can open service history inquiry module on the menu of system. After that, screen of service history inquiry will open. |
| 3. | Add new service history record | Maintenance Section User | * If service history screen opens, actor can determined the agreement number and police number that want to be add the service history record. * Upon clicking […] button on the agreement number fields, the agreement look-up screen will be displayed. Agreement number can be selected (only one record can be select). After it’s done, agreement information field will be filled automatically. * After determined agreement number, actor can determine the police number by clicking […] button on the police number field. The Units (Object Lease) look-up screen will be displayed. Police number can be selected (only one record can be select). After it’s done, unit’s information field will be filled automatically. * After determining agreement number and police number, user can click [Add] button to add new service history record. Once it done, ‘Add’ screen will be displayed. * On ‘Add’ screen open, general information of service can be views. To input service history details, actor should input several fields, such as; type of service, service date, actual mileage and workshop. Once it done, service record history can be saved as draft by clicking [Save as Draft] button. * If service history records already drafted, actor can add main implementation item and parts item by clicking [Add] button, and then input the data’s. * The mandatory fields cannot be blank. |
| 4. | Save service history records as draft | Maintenance Section User | * After filling out the fields, actor can click [save as draft] button, if want to make a records as **draft**. * After that, system will proceed to store a data into database and will automatically check a validity of data (such as; data type, mandatory data, and data length) * If done, actor can click [Back] button to return to the main screen. |
| 5. | Filter and sort service history records | Maintenance Section User | * Actor can filter and sort the record based on columns where displayed on the list. * To filter the records, actor can enter keywords into the filter fields. If matched data founds, the filtered result will be displayed on list. If doesn’t the list will be empty. * To sort the records, actor can click header of column on the list table. After that the records will be sorted by ascending or descending, alternately. * Upon select [record number filter] drop down list, actor can select a records number to display on the list. At least only one item can be selected. |
| 6. | Update service history record | Maintenance Section User | * If service history screen opens, actor can determined the agreement number and police number that want to be display in the service history. * Upon clicking […] button on the agreement number fields, the agreement look-up screen will be displayed. Agreement number can be selected (only one record can be select). After it’s done, agreement information field will be filled automatically. * After determined agreement number, actor can determine the police number by clicking […] button on the police number field. The Units (Object Lease) look-up screen will be displayed. Police number can be selected (only one record can be select). After it’s done, unit’s information field will be filled automatically. * After determining agreement number and police number, user can click [Details] button to edit the details of service history record. Once it done, ‘Details’ screen will be displayed. * If ‘Details’ screen opens, actor can edit a record by inputting a data on each of the fields. * The mandatory fields cannot be blank. |
| 7. | Delete a service history record | Maintenance Section User | * Actor can delete the record of service history that display on the list. Only data with status draft can be deleted. |
| 8. | Validate service history record | Maintenance Section User | * Once data is saved and data has been confirmed, actor can validate the record by clicking [Validate] button. * After that system will set a record as **validate (or not draft)**. * If done, actor can click back button to return to the list of service history. |
| 9. | Set to draft of service history | Maintenance Section User | * To do this process, actor should open detail screen by clicking [Details] button on the list. Once it open, actor can set to draft by clicking [set to draft] button. If the records still need to revise and status still not valid yet, actor can change the record status from **validated** to **draft**. * After that, system will proceed automatically to change the status, and actor can click [Back] button to return to the list. |

* + 1. **Status management and roles**

The figure below is describing a role matrix (including relation with Status) of actor that already identified in a function.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Role of Actor** | **Filter and sort** | **Save as draft** | **Save changes**  **(draft)** | **validate** | **Validate** |
| Maintenance user | Yes | Yes | Yes | Yes | Yes |

The figure below is describing transition of Status that performed when people interact in a function. In this features, drafting process triggered on the agreement module. If service schedule already generated on the agreement module, so the status of service records will be draft too, and vice versa.

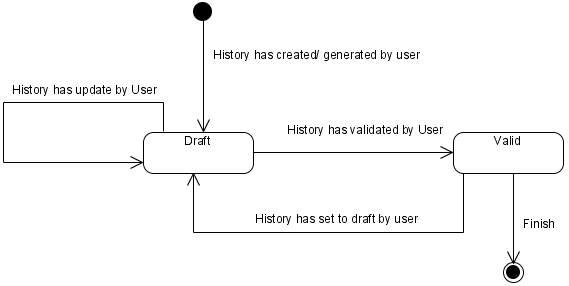
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Figure 3 – Status diagram of Service History Inquiry

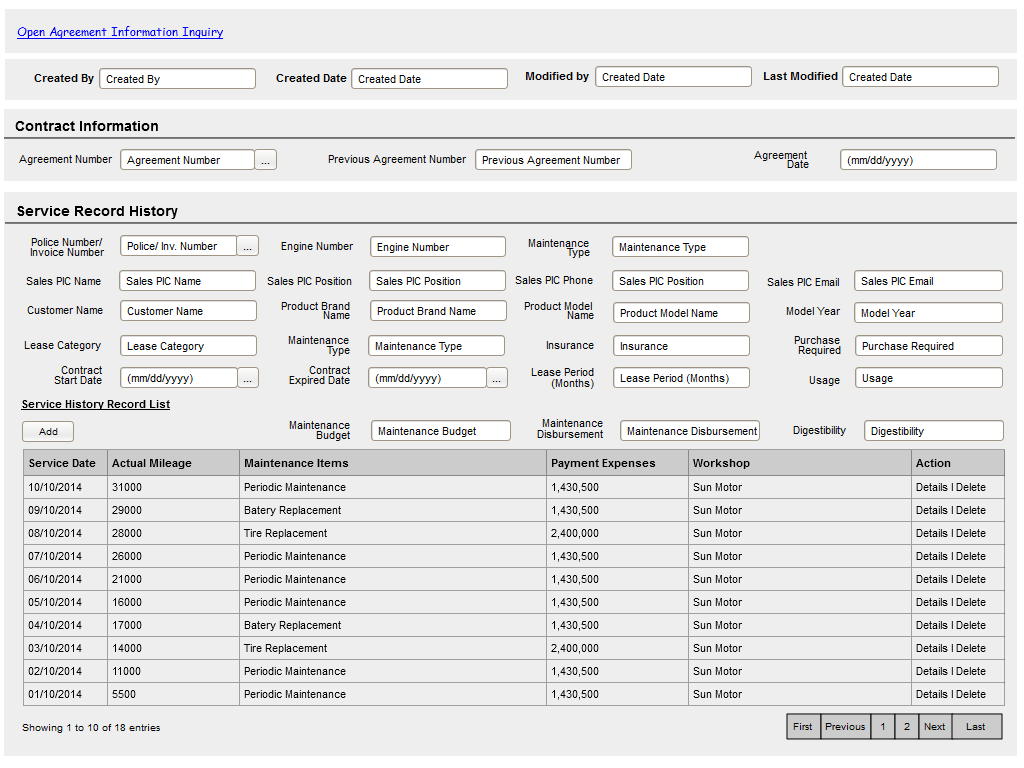
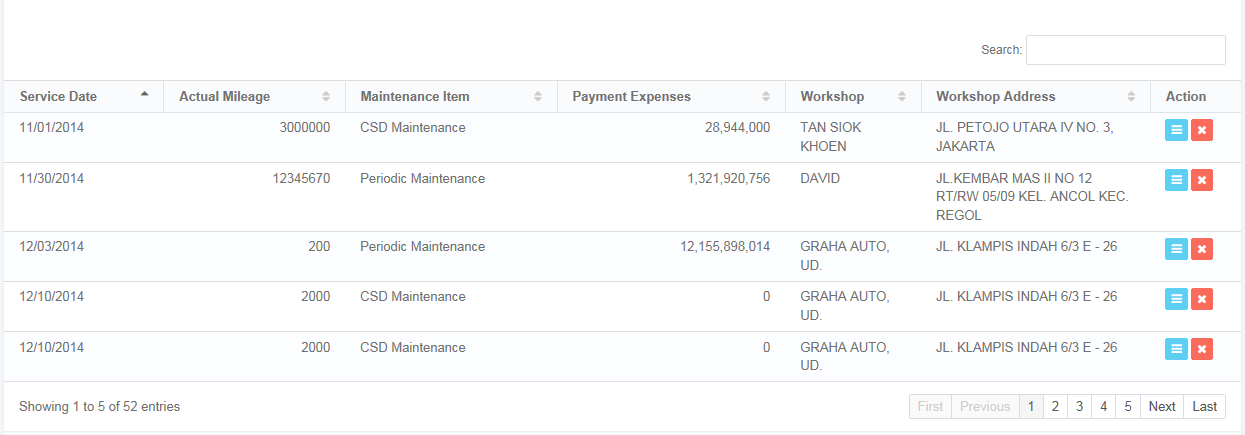
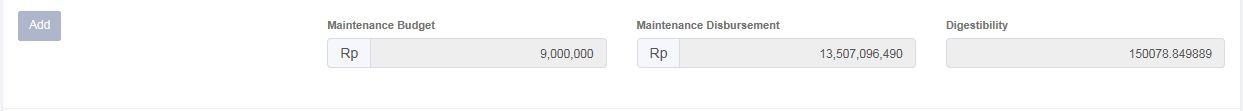
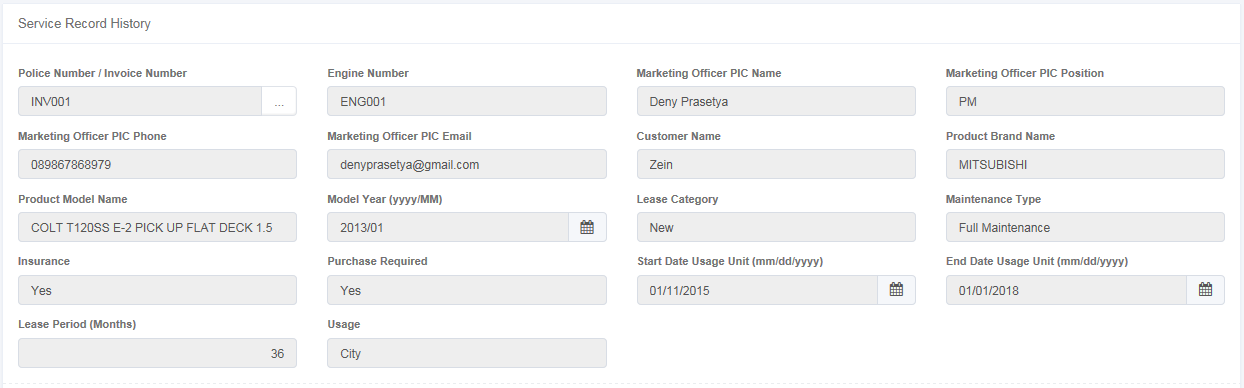
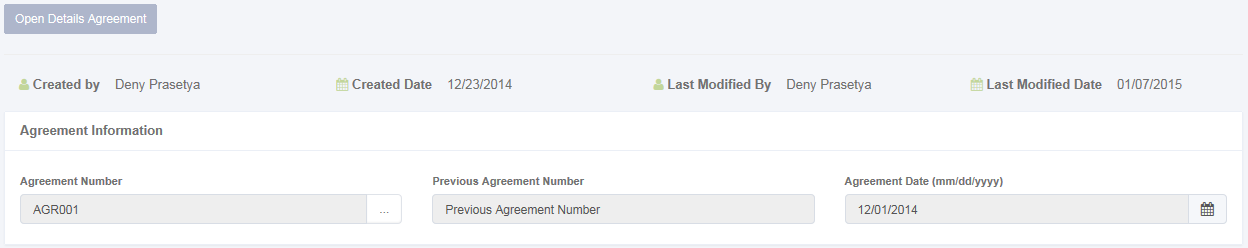
* + 1. **Sitemap design**

Describe a web page that lists the pages on a web site to users. Usually sitemap organized in hierarchical style.

Figure 4 – Sitemap design of Service History Inquiry

* + 1. **Screen design**
       1. **Service history inquiry**

This screen is designed to service history inquiry. On this screen actor can open service records. And also, actor can open another screen to add and/or update service history record.



total budget during the period of lease

To open paging of records

To open details service history

To add new records

General information of service history/ maintenance condition

To view audit trail

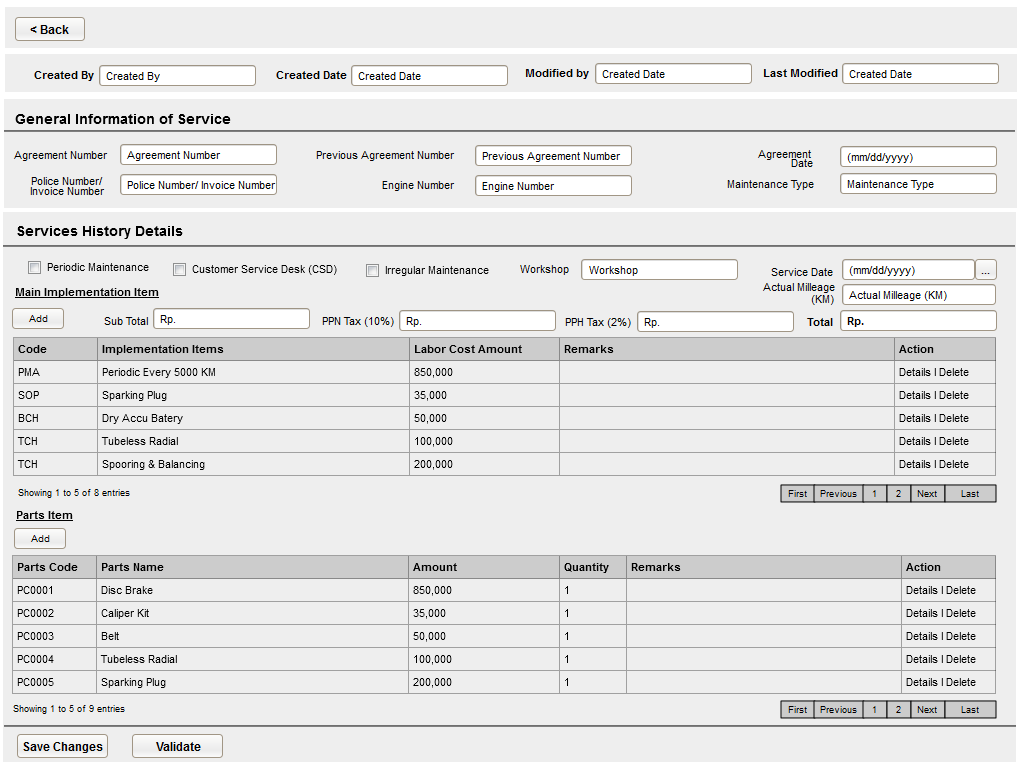
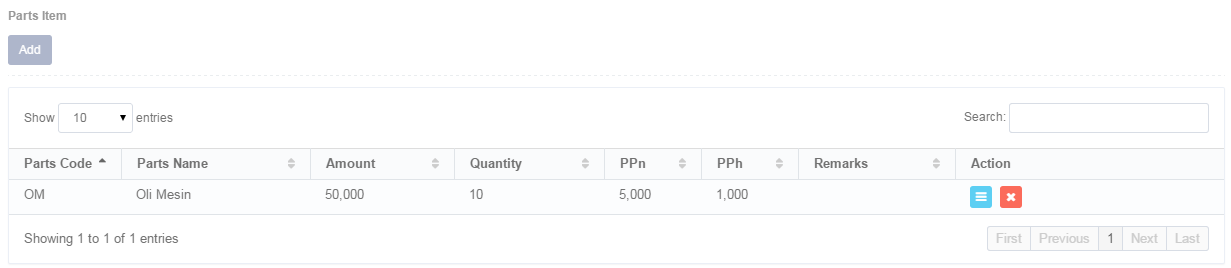
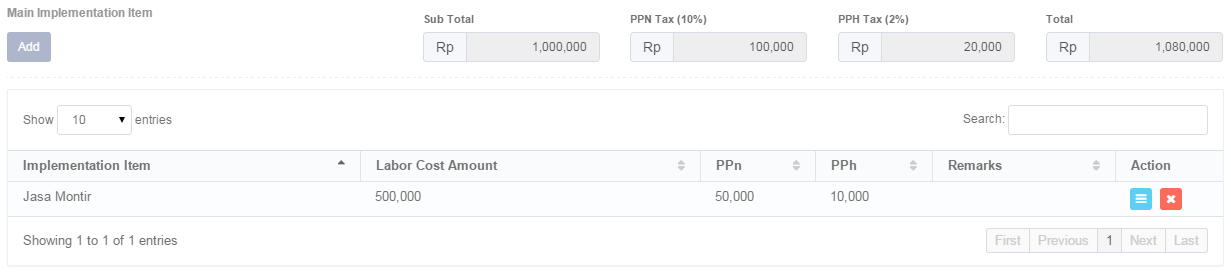
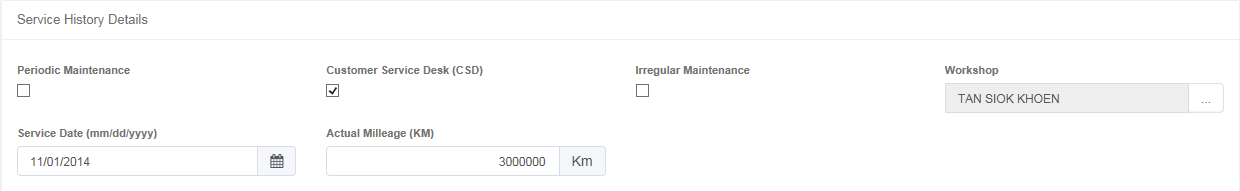
General information of agreement

Data paging information

Figure 5 – Service History Inquiry Screen

* + - 1. **Add new service history records**

This screen is designed to add new service history record. After filling out necessary data on the screen, actor can store a data into the system by clicking the action button.



Buttons to save and validate the records

General Information of service history/ maintenance condition

To view audit trail

To delete the items and open details screen

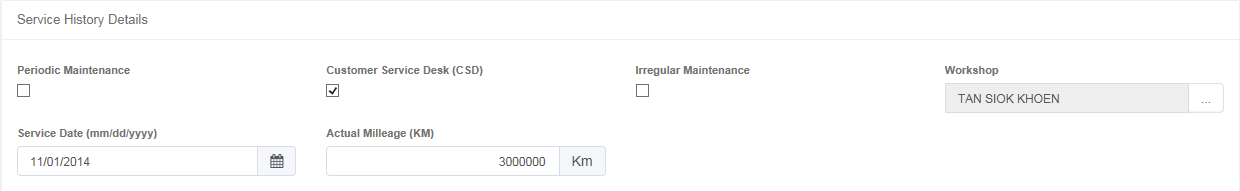
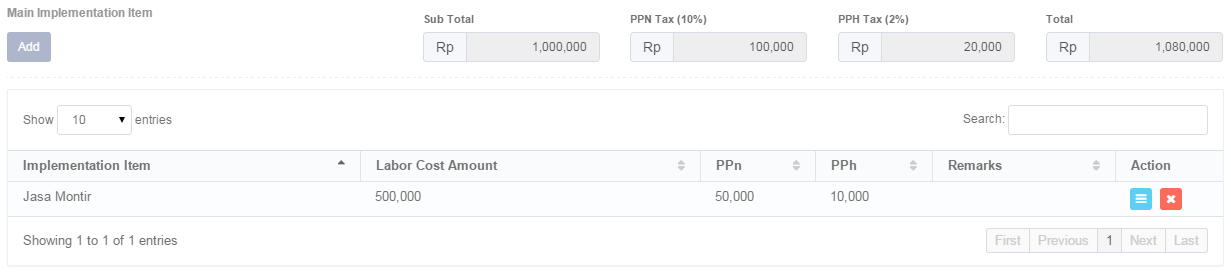
To delete the items and open details screen

To add Implementation Items

Details information of service history

Just view active workshop

will be filled automatically

Figure 6 – Screen of Add New Service History Record

To open paging of records

Data paging information

To add Part Items

To open paging of records

Data paging information

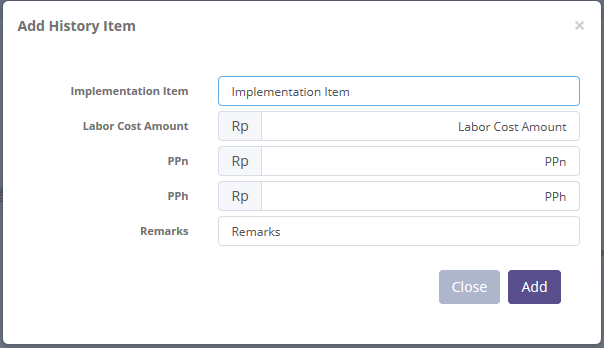
To delete the items and open details screen

To add Implementation Items

will be filled automatically

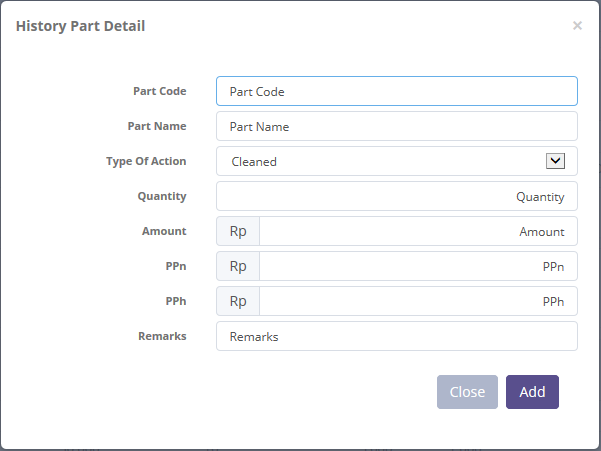
Just view active workshop

Details information of service history



value of [PPN] and [PPh] will be filled manually

Figure 7 – Screen of Add New Implementation item

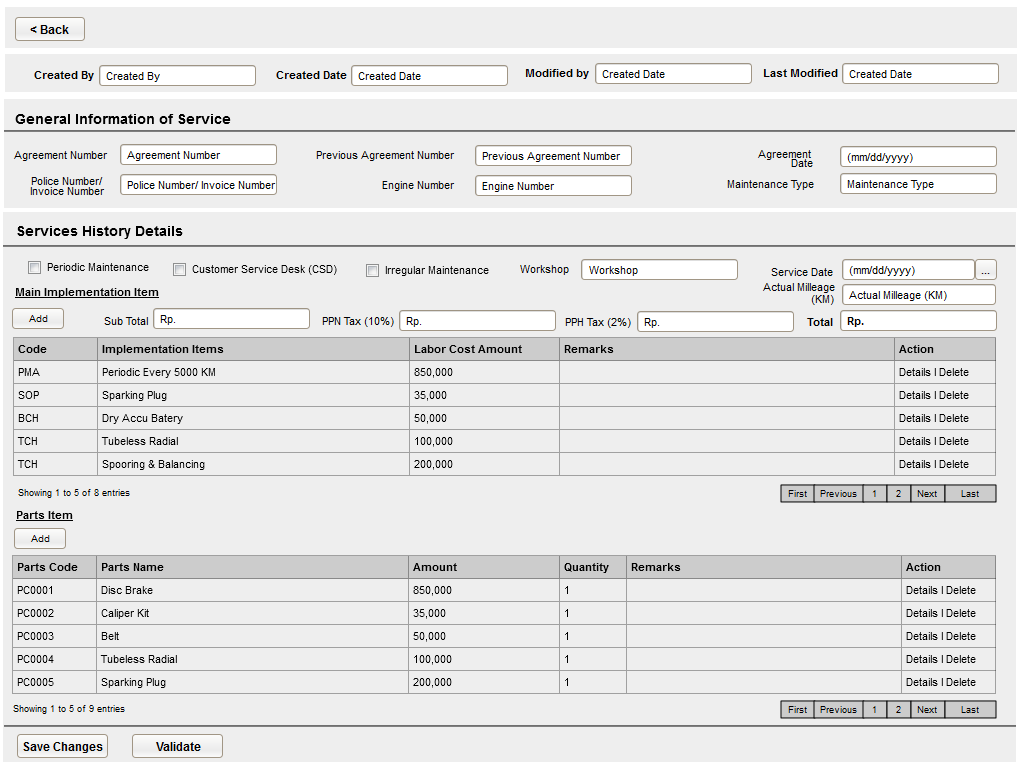
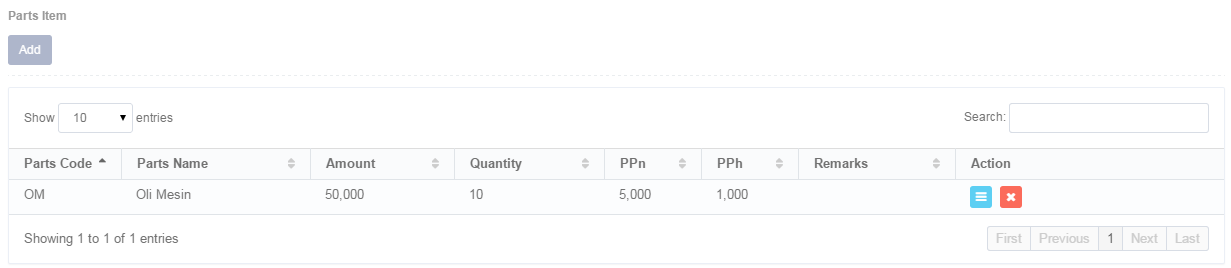
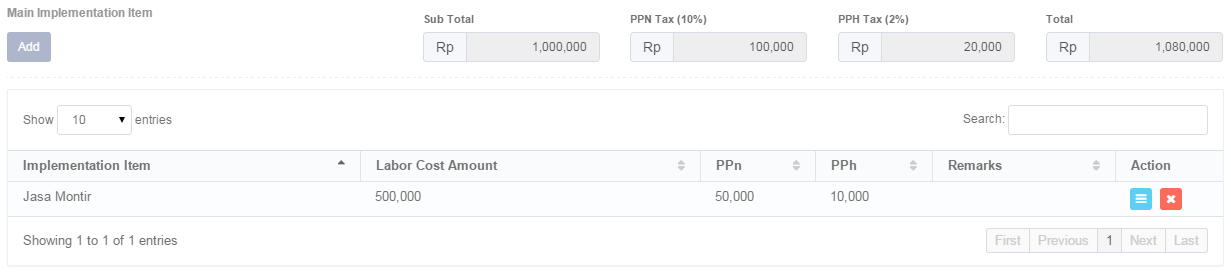
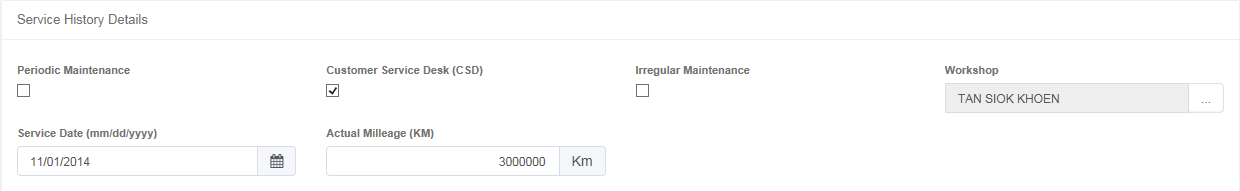


value of [PPN] and [PPh] will be filled manually

Figure 8 – Screen of Add New Part item

* + - 1. **Update service history records**

This screen is designed to update the service history records. After changing some data on the screen, actor can store a data into the system by clicking the action button.



Buttons to save and validate the records

To delete the items and open details screen

To delete the items and open details screen

To add Part Items

To add Implementation Items

will be filled automatically

Just view active workshop

Details information of service history

To open paging of records

Data paging information

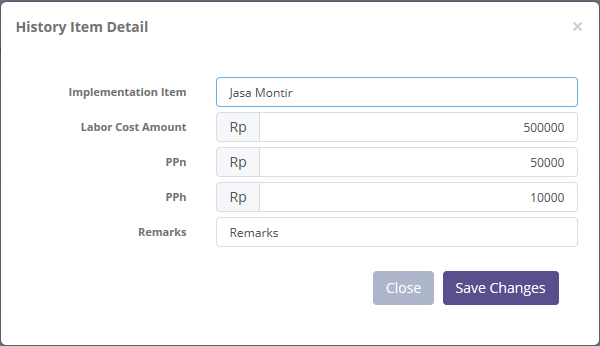
Data paging information

To open paging of records

To view audit trail

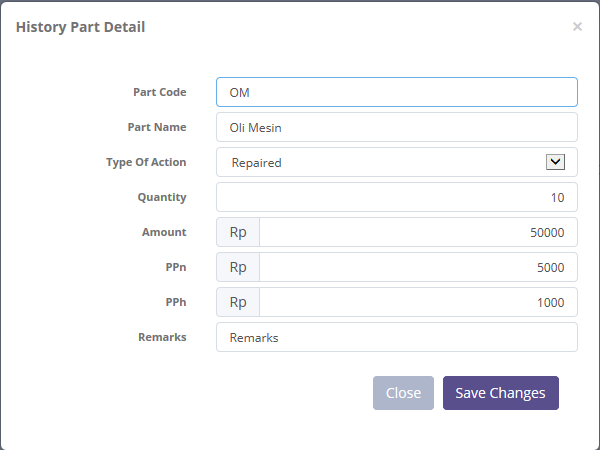
General Information of service history/ maintenance condition

Figure 9 – Screen of Update Details Service History



value of [PPN] and [PPh] will be filled manually

Figure 10 – Screen of Add New Implementation item



value of [PPN] and [PPh] will be filled manually

Figure 11 – Screen of Add New Part item

* + 1. **Screen features**

|  |  |
| --- | --- |
| **Features** | **Description** |
| [Filter and sort] | To perform data filtering and data sorting of records. |
| [Add new] | To add new record by entering data on the ‘create’ form. |
| [Save as draft] or [Set to draft] | To save a record as a draft. |
| [Validate] | To validate a record as a final. |
| [Save changes] | To update changes when editing sorting record. |
| [Delete] | To delete the service history records. |

* + 1. **Data structure**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Field** | **Data Type** | **Data Length** | **Format** | **Mandatory** | **DB Mapping** |
| **Agreement Information** | | | | | |
| Agreement Number | Varchar | 50 | N/A | *Yes* | OPLAgreement. AgreementNumber |
| Previous Agreement Number | Varchar | 100 | N/A | *No* | OPLAgreement. AgreementNumberReff |
| Agreement Date | Date | N/A | mm/dd/yyyy | *Yes* | OPLAgreement. AgreementDate |
| **Service Record History** | | | | | |
| Police Number / Invoice Number | Varchar | 20 | N/A | *Yes* | OPLUObjectLease.IdentityPoliceNumber |
| Engine Number | Varchar | 100 | N/A | *Yes* | OPLUObjectLease.EngineNumber |
| Marketing Officer PIC Name | Varchar | 200 | N/A | *Yes* | OPLAgreement. PICFullName |
| Marketing Officer PIC Position | Varchar | 50 | N/A | *Yes* | OPLAgreement. PICPositionName |
| Marketing Officer PIC Phone | Varchar | 50 | N/A | *Yes* | OPLAgreement. PICTelephone |
| Marketing Officer PIC Email | Varchar | 50 | N/A | *Yes* | OPLAgreement. PICEmailAddress |
| Customer Name | Varchar | 200 | N/A | *Yes* | Customer.CustomerName |
| Product Brand Name | Varchar | 100 | N/A | *Yes* | Product.BrandName |
| Product Model Name | Varchar | 100 | N/A | *Yes* | Product.ModelName |
| Model Year | Date | N/A | Yyyy | *Yes* | Product.ModelYear |
| Lease Category | Varchar | 100 | N/A | *Yes* | OPLAgreement. LeaseCategory |
| Maintenance Type | Varchar | 100 | N/A | *Yes* | OPLAgreementDetails.MaintenanceType |
| Insurance | Bit | N/A | N/A | *Yes* | OPLAgreement. IsInsurance |
| Purchase Required | Bit | N/A | N/A | *Yes* | OPLAgreement. PurchaseAfterLease |
| Start Date Usage Unit | Date | N/A | mm/dd/yyyy | *Yes* | OPLAgreement. StartPeriodDate |
| End Date Usage Unit | Date | N/A | mm/dd/yyyy | *Yes* | OPLAgreement. EndPeriodDate |
| Lease Period | Int | N/A | N/A | *Yes* | OPLCalculation. LeasePeriodPlan |
| Usage | Varchar | 100 | N/A | *Yes* | OPLAgreementDetails.Usage |
| **Service History Summary** | | | | | |
| Maintenance Budget | Decimal | 18,0 | ###,###,###.## | *Yes* | OPLServiceHistorySum.MaintenanceBudget |
| Maintenance Disbursement | Decimal | 18,0 | ###,###,###.## | *Yes* | OPLServiceHistorySum.MaintenanceDisbursement |
| Digestibility | Decimal | 18,6 | ###,###,###.## | *Yes* | OPLServiceHistorySUm.Digestibility |
| **General Information of Service** | | | | | |
| Agreement Number | Varchar | 50 | N/A | *Yes* | OPLAgreement. AgreementNumber |
| Previous Agreement Number | Varchar | 100 | N/A | *No* | OPLAgreement. AgreementNumberReff |
| Agreement Date | Date | N/A | mm/dd/yyyy | *Yes* | OPLAgreement. AgreementDate |
| Police Number/Invoice Number | Varchar | 20 | N/A | *Yes* | OPLUObjectLease.IdentityPoliceNumber |
| Engine Number | Varchar | 100 | N/A | *No* | OPLUObjectLease.EngineNumber |
| Maintenance Type | Varchar | 100 | N/A | *Yes* | OPLServiceHistory.MaintenanceType |
| **Service History Details** | | | | | |
| Service Date | Date | N/A | mm/dd/yyyy | *Yes* | OPServiceHistory.ServiceDate |
| Actual Mileage | Int | N/A | N/A | *Yes* | OPLServiceHistory.MonthlyMileage |
| Workshop | Varchar | 100 | N/A | *Yes* | Supplier.SupplierName |
| Perodic Maintenance | Bit | N/A | N/A | *Yes* | OPLServiceHistory.IsPerodicMaintenance |
| Customer Service Desk | Bit | N/A | N/A | *Yes* | OPLServiceHistory.IsCServiceDesk |
| Iregular Maintenance | Bit | N/A | N/A | *No* | OPLServiceHistory.IsIregularMaintenance |
| Sub Total | Decimal | 18,0 | ###,###,###.## | *No* | OPLServiceHistory.SubTotal |
| PPN Tax | Decimal | 18,0 | ###,###,###.## | *No* | OPLServiceHistory.PPNTax |
| PPH Tax | Decimal | 18,0 | ###,###,###.## | *No* | OPLServiceHistory.PPHTax |
| Total | Decimal | 18,0 | ###,###,###.## | *No* | OPLServiceHistory.TotalIncludeTax |
| **Implementation Item** | | | | | |
| Implementation Item | Varchar | 100 | N/A | *Yes* | OPLSHistoryItems.ImplementationItems |
| Labor Cost Amount | Decimal | 18,0 | ###,###,###.## | *Yes* | OPLSHistoryItems.LaborCostAmount |
| PPN Tax | Decimal | 18,0 | ###,###,###.## | *No* | OPLSHistoryItems.PPNTax |
| PPH Tax | Decimal | 18,0 | ###,###,###.## | *No* | OPLSHistoryItems.PPHTax |
| Remarks | Varchar | 200 | N/A | *No* | OPLSHistoryItems.Remarks |
| **Parts Item** | | | | | |
| Part Code | Varchar | 50 | N/A | *Yes* | OPLSHistoryParts.PartCode |
| Part Name | Varchar | 100 | N/A | *Yes* | OPLSHistoryParts.PartName |
| Type Of Action | Varchar | 100 | N/A | *Yes* | OPLSHistoryParts.TypeOfAction |
| Quantity | Int | N/A | N/A | *Yes* | OPLSHistoryParts.Quantity |
| Amount | Decimal | 18,0 | ###,###,###.## | *Yes* | OPLSHistoryParts.Amount |
| PPN Tax | Decimal | 18,0 | ###,###,###.## | *No* | OPLSHistoryParts.PPNTax |
| PPH Tax | Decimal | 18,0 | ###,###,###.## | *No* | OPLSHistoryParts.PPHTax |
| Remarks | Varchar | 200 | N/A | No | OPLSHistoryParts.Remarks |
| **Audit Rail** | | | | | |
| Create By | Varchar | 25 | N/A | *Yes* | CreateBy |
| Create Date | Date | N/A | mm-dd-yyyy:hh-mm-ss | *Yes* | CreateDate |
| Last Modified By | Varchar | 25 | N/A | *Yes* | LastModifiedBy |
| Last Modified | Date | N/A | mm-dd-yyyy:hh-mm-ss | *Yes* | LastModified |
| **Status Management** | | | | | |
| Is Deleted | Bit | N/A | N/A | *Yes* | IsDeleted |
| Is Draft | Bit | N/A | N/A | *Yes* | IsDraft |
| Is Submitted | Bit | N/A | N/A | *Yes* | IsSubmitted |
| Is Valid | Bit | N/A | N/A | *Yes* | IsValid |

1. Appendix
   1. Use Case Terminology

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| ***What is the use case?***   1. ***A use case is*** *a written description of how users will perform tasks on your website.  It outlines, from a user’s point of view, a system’s behavior as it responds to a request. Each use case is represented as a sequence of simple steps, beginning with a user's goal and ending when that goal is fulfilled. (*[*http://www.usability.gov/how-to-and-tools/methods/use-cases.html*](http://www.usability.gov/how-to-and-tools/methods/use-cases.html)*)* 2. ***A use case is*** *a list of steps, typically defining interactions between a role and a system. (*[*http://en.wikipedia.org/wiki/Use\_case*](http://en.wikipedia.org/wiki/Use_case)*)* 3. ***A use case is*** *a formal way of representing how a business interacts with its environment. it summarized into a single picture.* ([*http://romisatriawahono.net/lecture/sad/romi-sad-05-implementation-march2014.pptx*](http://romisatriawahono.net/lecture/sad/romi-sad-05-implementation-march2014.pptx)*)*   ***What are Benefits of use cases?***   1. ***Use cases*** *add value because they help explain how the system should behave and in the process, they also help brainstorm what could go wrong.  They provide a list of goals and this list can be used to establish the cost and complexity of the system. Project teams can then negotiate which functions become*[*requirements*](http://www.usability.gov/how-to-and-tools/methods/requirements.html)*and are built.*     *(*[*http://www.usability.gov/how-to-and-tools/methods/use-cases.html*](http://www.usability.gov/how-to-and-tools/methods/use-cases.html)*)*   1. *With the help of use case diagram, you can discuss and communicate:*  * *The scenarios in which your system or application interacts with people, organizations, or external systems.* * *The goals that it helps those actors achieve.* * *The scope of your system.*   *(*[*http://msdn.microsoft.com/en-us/library/dd409432.aspx*](http://msdn.microsoft.com/en-us/library/dd409432.aspx)*)* |